

Financial regulations MIK 2017

These Financial Regulations are an integral part of the contract with regard to public day nursery (kinderdagverblijf in Dutch), pre school/ playgroups (peuteropvang), out-of-school care (buitenschoolse opvang) and host parent day care (gastouderopvang) services between MIK Kinderopvang and customer.

General

- a. Day care benefits (in Dutch kinderopvangtoeslag) are on a monthly basis prepaid by the tax office. Because of this, MIK invoices the contracted services in advance 1 day after pay out of the day care benefit. Services can only be paid by automatic collection, regardless the fact if actual use of the service has been made or not. See section about contract changes and or contract cancellation
- b. Invoices are sent digitally by e-mail. In the near future we will publish these in a webportal. If a customer requests to receive the invoice by regular mail, € 2,50 per invoice will be charged additionally.
- c. Payment term is 7 days
- d. Customer is responsible for paying on time (within 7 days after invoice date). In order to organize this customer authorizes MIK Kinderopvang to execute automatic collections. Automatic collections are scheduled shortly after payment of the benefits by the tax office

Dunning procedure day nursery, preschool and out-of-school care

- a. The consumer is in payment default when the invoice due date has expired. Customer will receive a dunning letter by post. If after this first dunning letter no timely payment has been made, MIK will send a second and final dunning letter by post. The costs of the final dunning amount € 10. MIK thereby warns the consumer that, if payment does not take place within the set term, the agreement can be rejected immediately and the claim will be transferred to a collection agency. The collection agency will furthermore charge legal interest from the date on which the payment term expired.
- b. MIK and the collection agency will claim the costs that have to be made for the benefit of collecting the due payments from the consumer.

Fees

- a. If a child has not been picked-up in line with the closing time mentioned in the contract a fee (at the height of an extra part of the day) will be charged to the customer if this happens more then 3 times.

Host Parents

- a. Customer is charged a day care fee for the services of the host parent and an intermediation fee to MIK. Both fees should be paid to MIK. MIK organizes the payment to the host parent.
- b. The customer is in payment default when the invoice due date has expired. Customer will receive a dunning letter by post. MIK informs also the host parent. If after this first dunning no timely payment has been made, MIK will send a second and final dunning letter by post. The costs of the final dunning amount € 10. The intermediation fee claim will be transferred to a collection agency. Host parent will summon the customer for paying the day care fee. All payments of the customer have to be made to MIK. See point a.